

## S E R V I C E N O T E

SUPERSEDES: None

**37721A Digital Transmission Analyzer**

Duplicate Service Notes: None

Serial Numbers: 3150U00101 / 3150U02333

**Incorrect AIS Indication****Situation:**

The 37721A will incorrectly indicate AIS status when receiving a framed signal containing tributaries set to "All Ones" pattern.

**Solution/Action:**

If the above situation is causing a problem during measurement, then check the firmware revision fitted. If the revision is 3304 or below, then the firmware should be upgraded to the latest revision.

Details on latest firmware, how to check the revision fitted and how to fit and test the new firmware are given in Service Note 37721A-8A. Agilent Personnel can obtain this information by sending a Agilent Desk message to the Support Line node "37721A Support QTDSVC". An autoreply message will be sent by return E-mail post.

DATE: 18 October 1993

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:					
<b>MODIFICATION RECOMMENDED</b>					
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	Labor 1.0 Hour		
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT	USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		AGILENT RESPONSIBLE UNTIL: 18 October 1995		
AUTHOR: GH	ENTITY: 1400	ADDITIONAL INFORMATION:			